

Spafinder now has **2** different types of Gift Cards.

The **Single Use** Gift Card

&

The **New Multi-Use** Gift Card

The following instructions will help you and your teams.

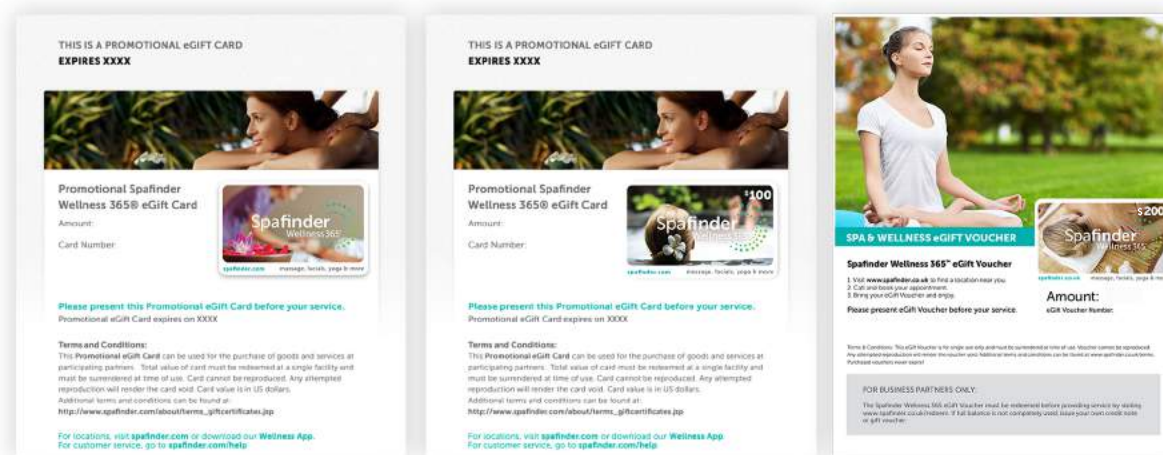
Please keep a copy in the Reception Area.

# SINGLE USE GIFT CARD REDEMPTION INSTRUCTIONS

## SPAFINDER WELLNESS 365® GIFT CARDS



## SPAFINDER WELLNESS 365® eGIFT CARDS



\*eGift Card face values and designs may vary by season, holiday, occasion or promotional partner program.

### REDEEM ONLINE

1. Go to: **dashboard.spafinder.com** and login using your **email address** and **password**
2. Look for the **"Redemption"** link in the navigation **or** (on the left if you're using a laptop and in the navigation menu if on mobile)
3. Enter the **Gift Card Number** & either **Face Value** or **PIN**

### REDEEM BY PHONE

1. Call: **877.803.0684**
2. Enter your **Spafinder Account ID Number** or the **Telephone Number** associated with your Account
3. To redeem the Gift Card, **Press 1** OR For balance inquiry, **Press 2**.
4. Enter **Gift Card Number** and **Face Value** or **Pin**

Redemption transaction history will reside in your dashboard. Commission fee will be deducted from the payable amount.

If the full balance is not completely used, issue your own store credit or gift certificate/card. If you need to review the balance on the card, visit **www.spafinder.com/balanceinquiry** OR call our toll free line: **+1 (855) 521-1743**.

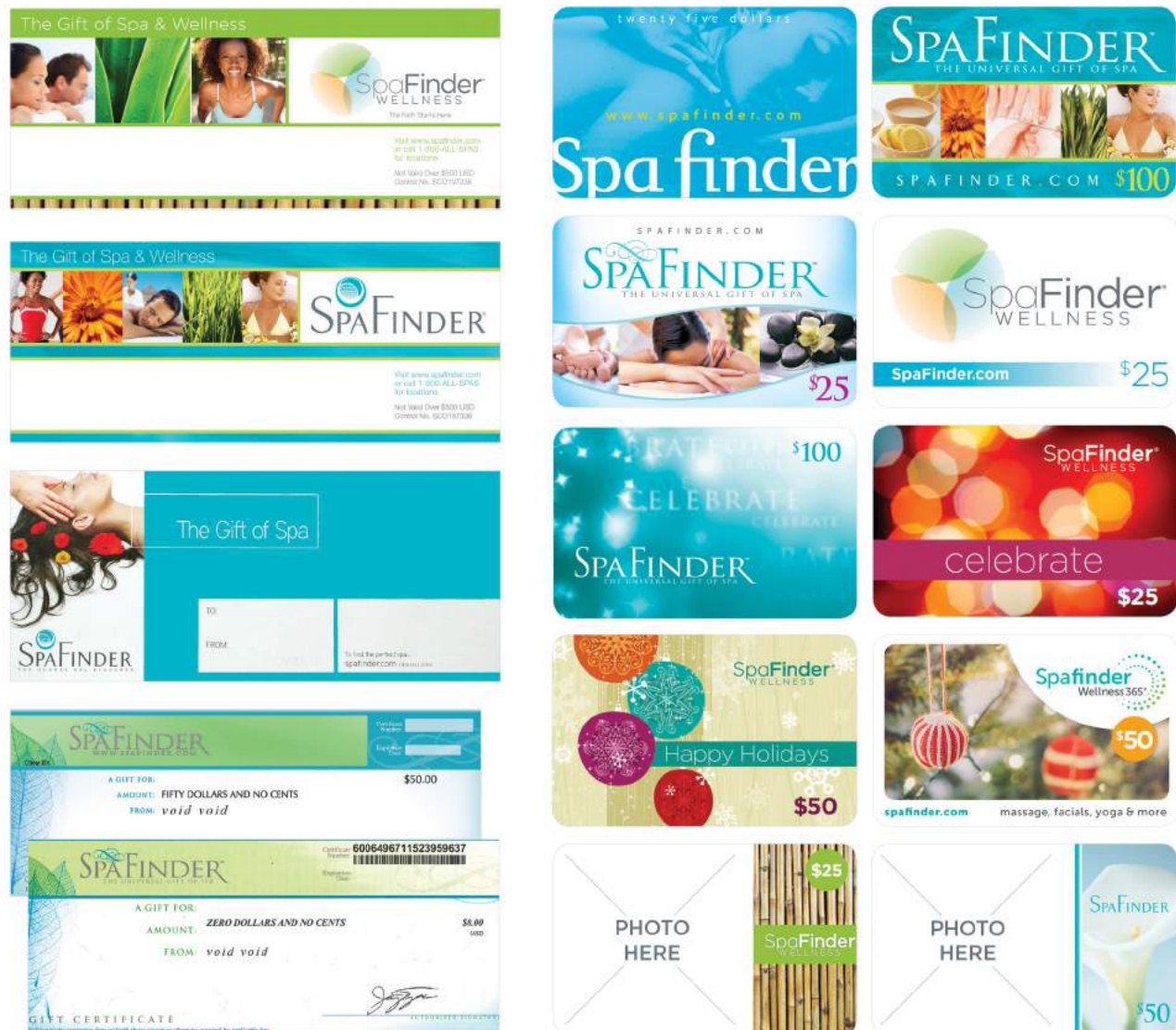
Retain copies of redeemed Gift Cards for your records for at least six months. You may accept all forms of Spafinder Wellness 365® cards and certificates for accommodations, services, and products.

# SINGLE USE GIFT CARD REDEMPTION INSTRUCTIONS

## OTHER CURRENT VERSIONS



## HISTORICAL VERSIONS





# MULTI-USE GIFT CARD REDEMPTION INSTRUCTIONS

## SPAFINDER MULTI-USE GIFT CARDS



### POINT OF SALE REDEMPTION

There is **NO NEED TO LOGIN** to the dashboard to redeem a multi-use gift card.

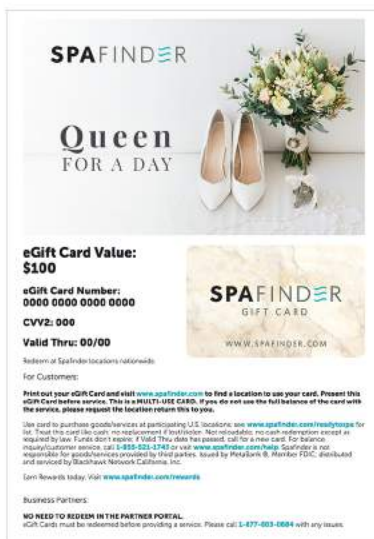
1. **Swipe or key in** the **Gift Card Number, CVV2** and **Valid Thru Date** through your point of sale (POS) system.
2. Depending on your system, enter the transaction amount.
3. Your POS will automatically debit the charge.
4. Return the card to the customer.
5. **Payment will be deposited into your account after 2 business days.**



Redemption transaction history will reside in the dashboard. Commission fee will be deducted from the payable amount.

If you need to review the balance of the card, visit:  
**www.spafinder.com/balanceinquiry**  
 or call toll free: **+1 (855) 521-1743**

## SPAFINDER MULTI-USE eGIFT CARDS



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