

Spafinder now has **2** different types of Gift Cards.

The **Single Use** Gift Card

&

The **New Multi-Use** Gift Card

The following instructions will help you and your teams.

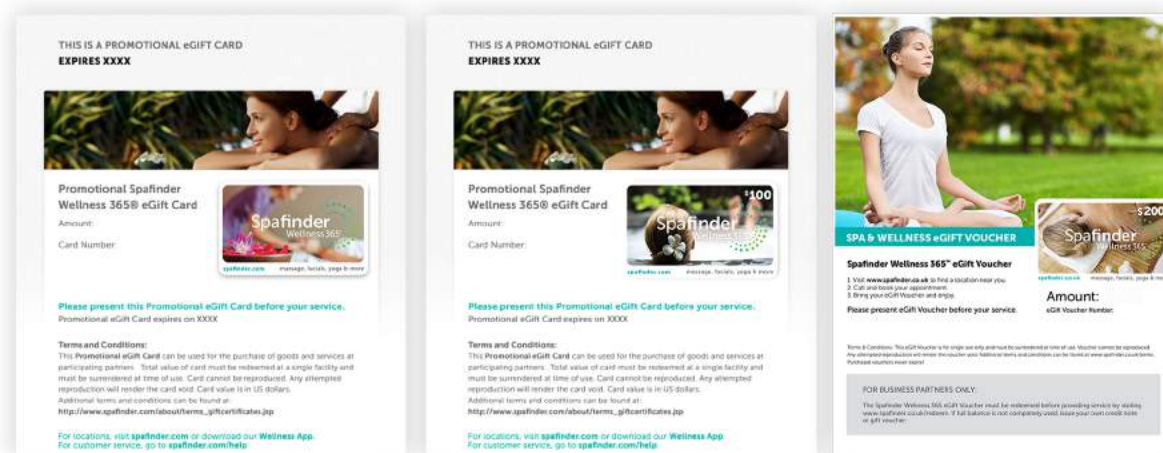
Please keep a copy in the Reception Area.

SINGLE USE GIFT CARD REDEMPTION INSTRUCTIONS

SPAFINDER WELLNESS 365® GIFT CARDS



SPAFINDER WELLNESS 365® eGIFT CARDS



*eGift Card face values and designs may vary by season, holiday, occasion or promotional partner program.

REDEEM ONLINE

1. Go to: **dashboard.spafinder.com** and login using your **email address** and **password**
2. Look for the **"Redemption"** link in the navigation **or** (on the left if you're using a laptop and in the navigation menu if on mobile)
3. Enter the **Gift Card Number** & either **Face Value** or **PIN**

REDEEM BY PHONE

1. Call: **877.803.0684**
2. Enter your **Spafinder Account ID Number** or the **Telephone Number** associated with your Account
3. To redeem the Gift Card, **Press 1** OR For balance inquiry, **Press 2**.
4. Enter **Gift Card Number** and **Face Value** or **Pin**

Redemption transaction history will reside in your dashboard. Commission fee will be deducted from the payable amount.

If the full balance is not completely used, issue your own store credit or gift certificate/card. If you need to review the balance on the card, visit **www.spafinder.com/balanceinquiry** OR call our toll free line: **+1 (855) 521-1743**.

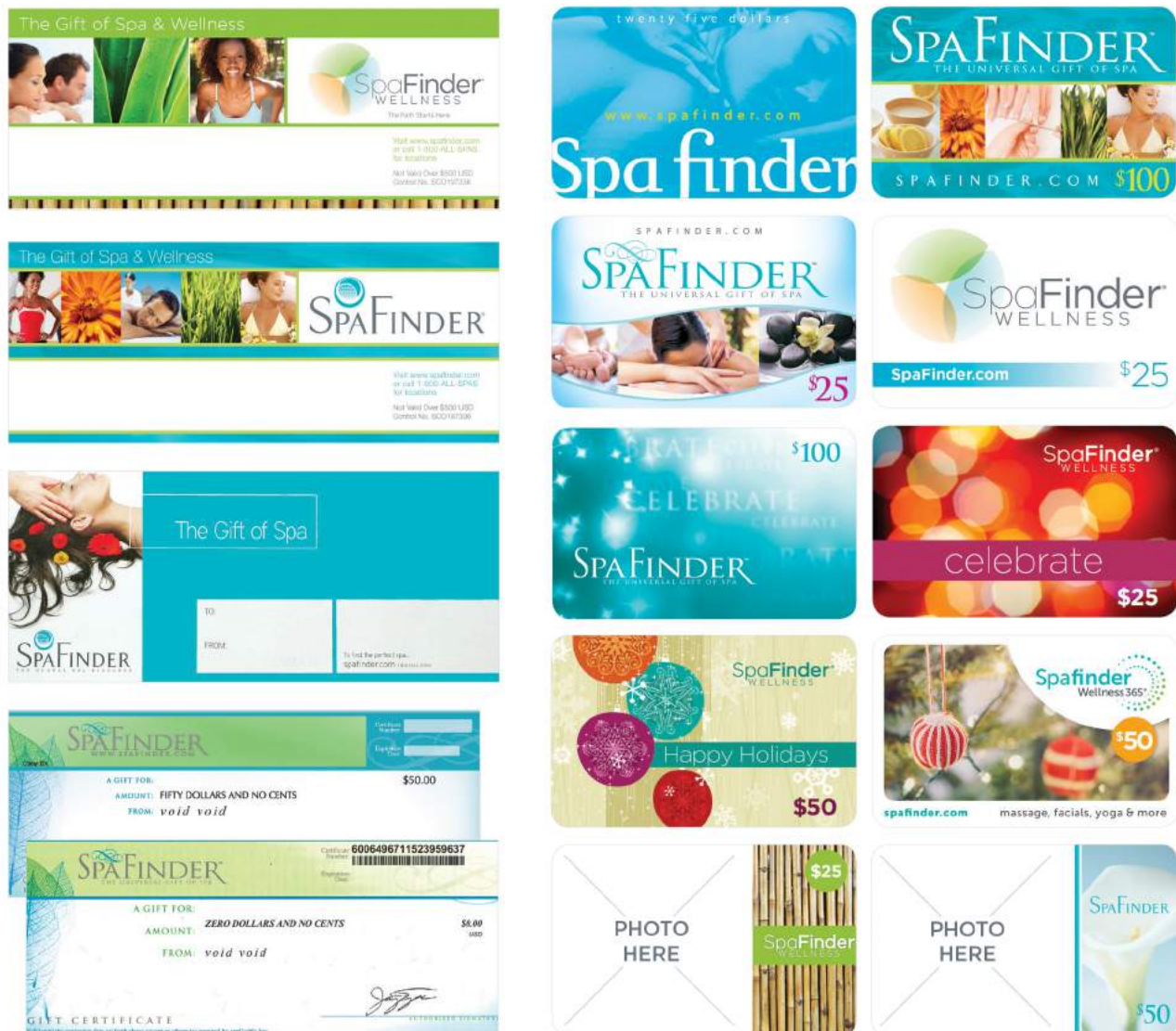
Retain copies of redeemed Gift Cards for your records for at least six months. You may accept all forms of Spafinder Wellness 365® cards and certificates for accommodations, services, and products.

SINGLE USE GIFT CARD REDEMPTION INSTRUCTIONS

OTHER CURRENT VERSIONS



HISTORICAL VERSIONS



MULTI-USE GIFT CARD REDEMPTION INSTRUCTIONS

SPAFINDER MULTI-USE GIFT CARDS



POINT OF SALE REDEMPTION

There is **NO NEED TO LOGIN** to the dashboard to redeem a multi-use gift card.

1. **Swipe or key in** the **Gift Card Number, CVV2** and **Valid Thru Date** through your point of sale (POS) system.
2. Depending on your system, enter the transaction amount.
3. Your POS will automatically debit the charge.
4. Return the card to the customer.
5. **Payment will be deposited into your account after 2 business days.**



Redemption transaction history will reside in the dashboard. Commission fee will be deducted from the payable amount.

If you need to review the balance of the card, visit:
www.spafinder.com/balanceinquiry
 or call toll free: **+1 (855) 521-1743**

SPAFINDER MULTI-USE eGIFT CARDS

SPAFINDER

Queen FOR A DAY

eGift Card Value: \$100

eGift Card Number: 0000 0000 0000 0000

CVV2: 000

Valid Thru: 00/00

SPAFINDER GIFT CARD

WWW.SPAFINDER.COM

Redeem at Spafinder locations nationwide.

For Customers:

Print out your eGift Card and visit www.spafinder.com to find a location to use your card. Present this eGift Card before service. This is a **MULTI-USE CARD**. If you do not use the full balance of the card with the service, please request the location return this to you.

Use card to purchase goods/services at participating U.S. locations. See www.spafinder.com/readypass for list. Treat this card like cash. No replacement if destroyed. Not redeemable for cash. Redemption amount required by law. Funds don't expire. If Valid Thru date has passed, call for a new card. For balance inquiries/customer service, call 1-855-521-1743 or visit www.spafinder.com/help. Spafinder is not responsible for goods/services provided by third parties. Issued by Metabank ®, Member FDIC, distributed and serviced by Blackhawk Network California, Inc.

Earn Rewards today. Visit www.spafinder.com/rewards.

Business Partners:

NO NEED TO REDEEM IN THE PARTNER PORTAL.

eGift Cards must be redeemed before providing a service. Please call 1-877-855-0864 with any issues.

SPAFINDER

eGift Card Value: \$100

eGift Card Number: 0000 0000 0000 0000

CVV2: 000

Valid Thru: 00/00

SPAFINDER GIFT CARD

WWW.SPAFINDER.COM

Redeem at Spafinder locations nationwide.

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eGift Card Value: \$100

eGift Card Number: 0000 0000 0000 0000

CVV2: 000

Valid Thru: 00/00

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