

SAFE & SANITARY SPA

COMMITMENT TO OUR GUESTS

Meeting or exceeding all state, local and regulatory guidelines relating to sanitation and hygiene

Prohibiting employees who have a fever or are sick from engaging with guests or guest areas

Training employees on sanitation and hygiene standards

Washing hands for a minimum of 20 seconds at the start and end of a treatment/service

Allowing guests to forgo accessing communal spaces if requested

Provide full refunds to guests unable to make their appointment due to illness with advance notice

Fully sanitizing all treatment spaces between each service

Always providing clean sanitized linens, towels, robes, sandals, etc. for each service

Refraining from visiting the spa if you have a fever or communicable illness

Refraining from visiting the spa if you are under an isolation or quarantine order/directive

Respecting the spa's sanitation and hygiene standards and processes posted within the spa

Washing hands for a minimum of 20 seconds prior to beginning each treatment/service

Sharing special sanitation or hygiene requests prior to arriving at the spa